

CHUKA



UNIVERSITY

OFFICE OF THE MANAGEMENT REPRESENTATIVE

Telephones: 020-2310512/18

P. O. Box 109-60400, Chuka

REF: CU/ISO/COMM

21st March, 2017

RE: NEW QUALITY POLICY

I hereby forward the above-mentioned for display in your offices and the University Website. The same shall be framed and displayed during the next Financial Year after going through the procurement processes.

Chuka University Quality Policy Statement © 2016

Chuka University is committed to provision of quality education, training and outreach services through teaching, research, innovation, extension and entrepreneurship for sustainable national and global development. The University will provide access, generate, preserve and share knowledge for quality, effective and ethical leadership in higher education, training, research and outreach through nurturing an intellectual culture that integrates theory with practice to produce graduates with relevant knowledge, skills and responsible citizenry, and to meet customer, institutional, statutory, regulatory and other interested parties' requirements.

In this commitment, the University is guided by passion for excellence, integrity, professionalism, devotion to duty, inclusiveness and peaceful co-existence. The University communicates this Quality Policy through displays, meetings and publication in key documents. The University appraises and reviews its quality policy, objectives, programmes, products, services, procedures, processes and performance from time-to-time to continually improve the effectiveness of the Quality Management System based on the ISO 9001 Standard.

Professor Erastus N. Njoka, Ph.D.

Vice-Chancellor/CEO

© 18th June, 2016

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RE: NEW QUALITY OBJECTIVES

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CHUKA UNIVERSITY QUALITY OBJECTIVES © 2016

- (1) Provide relevant quality higher education and training to enable graduates contribute to sustainable national and global development agenda.
- (2) Generate and share research findings with users to solve societal problems and improve quality of human life.
- (3) Enhance environmental conservation to avert catastrophes and promote sustainable human development.
- (4) Develop facilities to provide a conducive environment for learning and working by staff and students.
- (5) Institutionalize prudent management of financial and human resources to maximize productivity.
- (6) Utilize Information Communication Technology to enhance efficiency of operations to satisfy staff and students' requirements.
- (7) Strengthen University governance for effective decision-making to meet planned arrangements.
- (8) Comply with statutory and regulatory stipulations to satisfy customer and other stakeholders' requirements.
- (9) Enhance gender equity and affirmative action to comply with the Kenya Constitution 2010 stipulations on equal opportunity provision for all qualified citizens to study and work in the University.
- (10) Establish mutually beneficial partnerships to provide facilities, opportunities and innovative ideas for sustainable study, research, outreach and infrastructure development.