

# CHUKA



# UNIVERSITY

## OFFICE OF THE MANAGEMENT REPRESENTATIVE

Telephones: 020-2310512/18

P. O. Box 109-60400, Chuka

**REF: CU/ISO/COMM**

21<sup>st</sup> March, 2017

### **RE: NEW QUALITY POLICY**

I hereby forward the above-mentioned for display in your offices and the University Website. The same shall be framed and displayed during the next Financial Year after going through the procurement processes.

### **Chuka University Quality Policy Statement © 2016**

Chuka University is committed to provision of quality education, training and outreach services through teaching, research, innovation, extension and entrepreneurship for sustainable national and global development. The University will provide access, generate, preserve and share knowledge for quality, effective and ethical leadership in higher education, training, research and outreach through nurturing an intellectual culture that integrates theory with practice to produce graduates with relevant knowledge, skills and responsible citizenry, and to meet customer, institutional, statutory, regulatory and other interested parties' requirements.

In this commitment, the University is guided by passion for excellence, integrity, professionalism, devotion to duty, inclusiveness and peaceful co-existence. The University communicates this Quality Policy through displays, meetings and publication in key documents. The University appraises and reviews its quality policy, objectives, programmes, products, services, procedures, processes and performance from time-to-time to continually improve the effectiveness of the Quality Management System based on the ISO 9001 Standard.

*Professor Erastus N. Njoka, Ph.D.*  
*Vice-Chancellor/CEO*

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