

CHUKA

Telephones: 020-2310512/18



UNIVERSITY

P. O. Box 109-60400, Chuka

Knowledge is Wealth (*Sapientia divitia est*) Akili ni Mali
Inspiring Environmental Conservation for Better Life

Cellphones: 0715505858/0731620266

Email: info@chuka.ac.ke, chukauniversity2013@gmail.com

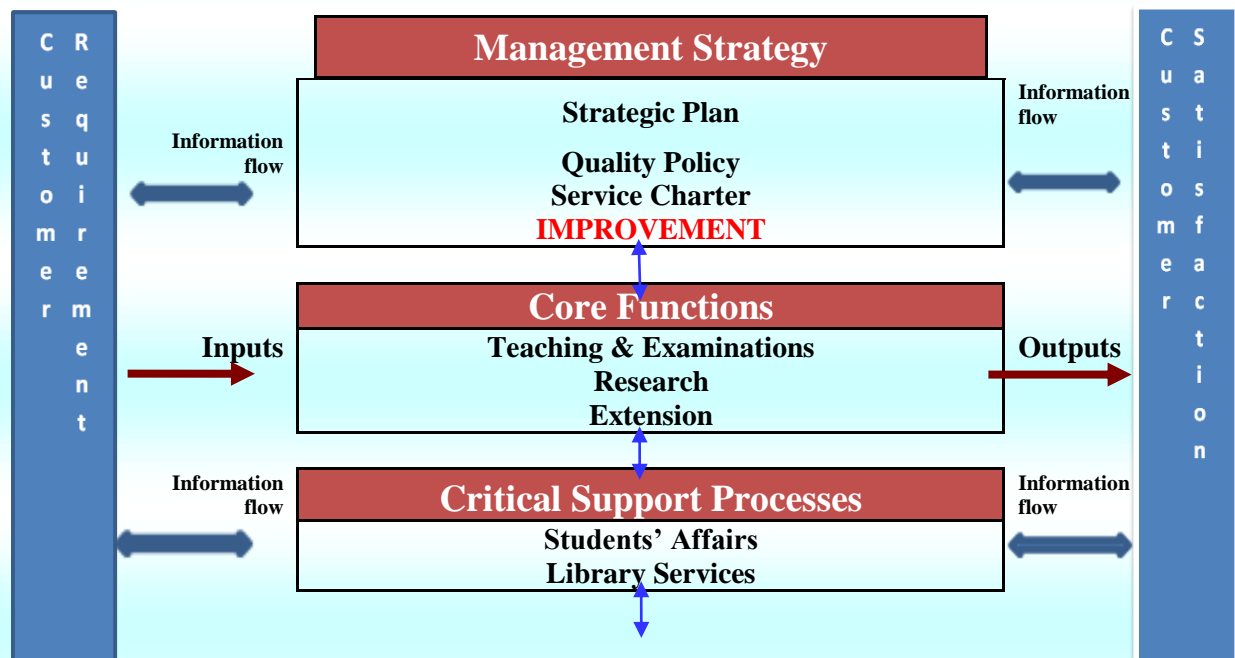
Website: www.chuka.ac.ke

Scope of the Chuka University's ISO 9001:2015 QMS (CU/ISO/QS/01)

The Scope for Certification of the Chuka University's Quality Management System based on ISO 9001:2015 International Standard entails: **Provision of University Education, Research and Extension Services** to produce quality graduates, publications, technologies and other outputs. The scope covers the Main Campus of Postal Office Box 109-60400, Chuka, located 4 km from Chuka Town, 180 km north of Nairobi City, along the Embu-Meru Highway, E-mail: info@chuka.ac.ke, Website: www.chuka.ac.ke, and Phone numbers +254-(0)20-2310512; +254-(0)20-2310518; +254-(0)715-505858; +254-(0)61-2304004

Schematically, the scope is as shown below and effected by the Organogram

Statutory, Regulatory and Institutional Requirements



Essential Support Processes

- | | | |
|---------------|------------------------|----------------|
| ICT | Administration | Procurement |
| Medical | Finance | Internal Audit |
| Accommodation | Planning & Development | Estates |
| Catering | Human Resources | Transport |
| Farming | Registry | Security |

CHUKA

Telephones: 020-2310512/18



UNIVERSITY

P. O. Box 109-60400, Chuka

Knowledge is Wealth (*Sapientia divitia est*) Akili ni Mali
Inspiring Environmental Conservation for Better Life

Cellphones: 0715505858/0731620266

Email: info@chuka.ac.ke, chukauniversity2013@gmail.com

Website: www.chuka.ac.ke

Quality Policy Statement (CU/ISO/QP/01)

Chuka University is committed to provision of quality education, training and outreach services through teaching, research, innovation, extension and entrepreneurship for sustainable national and global development.

The University will provide access, generate, preserve and share knowledge for quality, effective and ethical leadership in higher education, training, research and outreach through nurturing an intellectual culture that integrates theory with practice to produce graduates with relevant knowledge, skills and responsible citizenry, and to meet customer, institutional, statutory, regulatory and other interested parties' requirements.

In this commitment, the University is guided by passion for excellence, integrity, professionalism, devotion to duty, inclusiveness and peaceful co-existence. The University communicates this Quality Policy through displays, meetings and publication in key documents and website.

The University appraises and reviews its quality policy, objectives, programmes, products, services, procedures, processes and performance from time-to-time to continually improve the effectiveness of the Quality Management System based on the ISO 9001 Standard.

Professor Erastus N. Njoka, Ph.D.

Vice-Chancellor/CEO

© 18th June, 2016

CHUKA

Telephones: 020-2310512/18



UNIVERSITY

P. O. Box 109-60400, Chuka

Knowledge is Wealth (*Sapientia divitia est*) Akili ni Mali
Inspiring Environmental Conservation for Better Life

Cellphones: 0715505858/0731620266

Email: info@chuka.ac.ke, chukauniversity2013@gmail.com

Website: www.chuka.ac.ke

QUALITY OBJECTIVES (CU/ISO/QO/01)

1. Provide relevant quality higher education and training to enable graduates contribute to sustainable national and global development.
2. Generate and share research findings with users to solve societal problems and improve quality of human life.
3. Enhance environmental conservation to avert catastrophes and promote sustainable human development.
4. Develop facilities to provide a conducive environment for learning and working by staff and students.
5. Institutionalize prudent management of financial and human resources to maximize productivity.
6. Utilize Information Communication Technology to enhance efficiency of operations to satisfy staff and students' requirements.
7. Strengthen University governance for effective decision-making to meet planned arrangements.
8. Comply with statutory and regulatory stipulations to satisfy customer and other stakeholders' requirements.
9. Enhance gender equity and affirmative action to comply with the Kenya Constitution 2010 stipulations on equal opportunity provision for all qualified citizens to study and work in the University.
10. Establish mutually beneficial partnerships to provide facilities, opportunities and innovative ideas for sustainable study, research, outreach and infrastructure development.

For detailed descriptions, refer to the ISO Quality Manual © 2019

Professor Erastus N. Njoka, Ph.D.

Vice-Chancellor/CEO

© 18th June, 2016

CHUKA

Telephones: 020-2310512/18



UNIVERSITY

P. O. Box 109-60400, Chuka

Knowledge is Wealth (*Sapientia divitia est*) Akili ni Mali
Inspiring Environmental Conservation for Better Life

Cellphones: 0715505858/0731620266

Email: info@chuka.ac.ke, chukauniversity2013@gmail.com

Website: www.chuka.ac.ke

Fundamental Statements (CU/ISO/FS/01)

PHILOSOPHY

Education and training for social cohesion, human and economic development.

VISION

A Premier University for the provision of quality education, training and research for sustainable national and global development.

MISSION

To provide access, generate, preserve and share knowledge for quality, effective and ethical leadership in higher education, training, research and outreach through nurturing an intellectual culture that integrates theory with practice, innovation and entrepreneurship.

CORE VALUES

- | | |
|---------------------------------|---------------------------------------|
| (1) Customer Value and Focus | (7) Passion for Excellence |
| (2) Diversity & Social Fairness | (8) Peaceful Co-Existence |
| (3) Environmental Consciousness | (9) Professionalism & Confidentiality |
| (4) Fidelity to the Law | (10) Prudent Utilisation of Resources |
| (5) Innovation | (11) Teamwork |
| (6) Integrity | (12) Timeliness and Devotion to Duty |

Professor Erastus N. Njoka, Ph.D.

Vice-Chancellor/CEO

© 18th June, 2016