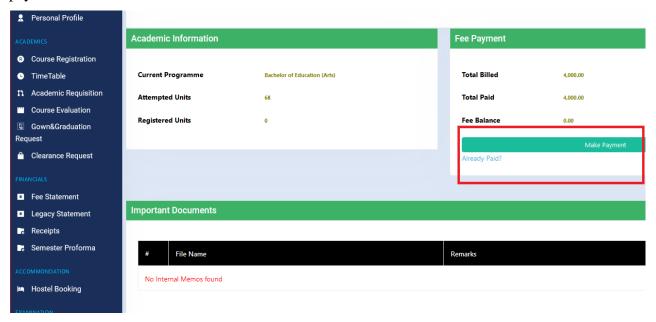
CHUKA

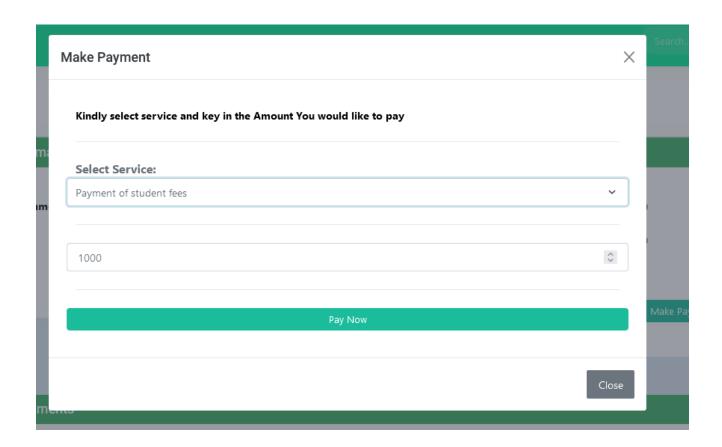


UNIVERSITY

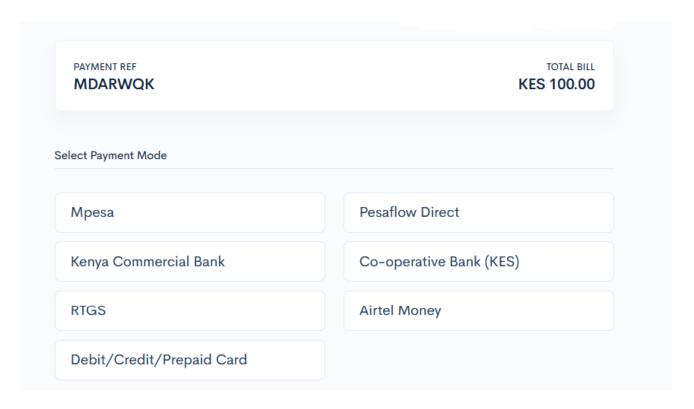
PAYMENT OF FEES VIA STUDENTS' PORTAL

- 1. Login to the student portal via https://portal.chuka.ac.ke
- 2. On the students' portal dashboard, under fee payment section, there is a button labeled "Make Payment" as indicated in the screenshot below. Click on the button to initiate the payment





3. You will be redirected to another page with additional information which will include a unique reference number for identification on the government payment platform via ecitizen.



- 4. Select your preferred mode of payment from the available methods. Currently, Mpesa (STK Push), Equity Bank, KCB and Pesaflow direct are the available methods as indicated above.
- 5. Based on the selected method/mode of payment, you should be directed to any of the following screens

Mpesa Payment Option

Pay Using M-PESA

KES 10,000

- 1. Click <u>here</u> to receive M-PESA Menu
- 2. Enter your M-PESA PIN and click OK
- 3. You will receive a confirmation SMS from M-PESA

After you receive a successful reply from M-PESA, click the complete button below.

Or follow instructions below

- 1. Go to MPESA menu on your phone
- 2. Select Paybill option
- 3. Enter Business Number 222222
- 4. Enter Account Number EVEMRXX
- 5. Enter the amount **10000.00**
- 6. Enter your MPESA PIN and Send
- 7. You will receive a confirmation SMS from MPESA

Co-Operative Bank Payment Option

Co-Op Branch

- 1. Ask to make eCitizen Cash Payment
- 2. Provide eCitizen Reference Number: EVEMRXX
- 3. Amount: KES 10000.00
- 4. Teller will process your payment and give you a transaction receipt

Once you complete your payment, click Complete below.

OR

Co-Op Kwa Jirani

- 1. Visit Coop Kwa Jirani Agent
- 2. Ask to make eCitizen Cash Payment
- 3. Provide eCitizen Reference Number: EVEMRXX
- 4. Amount: KES 10000.00
- 5. Agent will process your payment and give you a transaction receipt

Once you complete your payment, click Complete below

KCB Payment Option

Application No: EVEMRXX

KCB Banking

1. Visit KCB Branch

2. Ask to make E-Citizen cash payment

3. Bill Reference Number: **EVEMRXX**

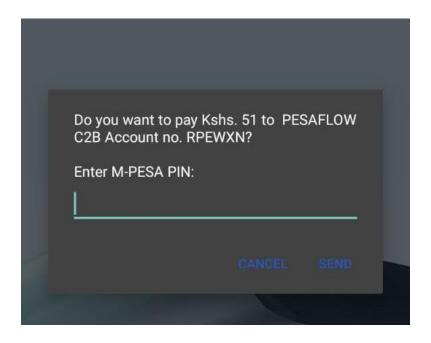
4. Amount: **KES 10000.00**

Once you have made the deposit. Click complete below.

Pesaflow payment option

Pay Using Pesaflow Account	KES 10,000
Mobile Number	
Enter your phone number	
PIN	
Enter your PIN	
Customer Pesaflow Agent	Proceed
	Cancel

a. For M-PESA, payment, indicate the phone number making the payment and click continue. An STK push notification with the payment reference should appear on the phone making payment requiring the user to enter M-PESA pin to complete the transaction.



After successful payment, you should receive M-PESA confirmation code.

- b. For payments via bank channels follow the prompts provided for the respective bank
- c. For payments via Pesaflow, login to your Pesaflow account using your credentials and follow the prompts to complete payment.
- 6. The payment should automatically reflect on your account. You can confirm the payment via your student's portal under Receipts or in your financial statement.

You will also receive a confirmation email in your email address.

If you have any queries you can contact finance via finance@chuka.ac.ke/support@chuka.ac.ke